

# THE VOLUNTEER

A NEWSLETTER FOR RCRV MEMBERS

February 2012  
Volume 12, Issue 1

## Rockwell Collins Retiree Volunteers

If you can dream it,  
we can do it.

### Mission

Rockwell Collins retirees connecting to identify and support volunteer needs in our community and beyond, while enriching the lives of the volunteers.

### Officers

Terry Lamb – President  
Barbra Hoffman – Vice  
President  
Chuck Wehage – Secretary /  
Treasurer

### Committee Chairs

John McDonough –  
Community Projects Team  
Jessica Link – Membership  
Jim Green – Communications  
Jim Klein – Data Base

### Web Site

<http://rcrv.org>  
e-mail: [contact@rcrv.org](mailto:contact@rcrv.org)

RCRV  
927 N. Compton Drive  
Hiawatha, Iowa 52233  
319-393-9637 (voice mail)



## RCRV Named to the Iowa Volunteer Hall of Fame

The Rockwell Collins Retiree Volunteers have been awarded a place in the Iowa Volunteer Hall of Fame. Notice of this outstanding recognition was received in a letter from Governor Terry Branstad. Officers of RCRV will attend a recognition ceremony at the State Capitol on February 21<sup>st</sup> to accept the award on behalf of the entire membership of RCRV.

Sue Driscoll of United Way of East Central Iowa submitted the nomination supporting RCRV, with additional material coming from Wayne Clayton, Options of Linn County, and from Carol Luth, Spanda Inc. The nomination said, in part:

*“Rockwell Collins Retiree Volunteers is an amazing group of volunteers who use their creative abilities, talents and experiences to benefit many community agencies and persons those organizations serve. The broad scope of activities of organizations and agencies utilizing RCRV Community Project Programs represents human services, education, arts and sciences, recreations and other special community needs. They live their motto “If you can dream it, we can do it.”*

The many volunteers that make up RCRV have impacted almost every

corner of the community. 2011 was another outstanding year, with 40,338 hours of volunteer service recorded. Based on the national standard of \$21.36 per volunteer hour, RCRV’s impact on the community in 2011 was over \$861,619!

RCRV members spread their talents across many different types of organizations during 2011. Analysis of the data shows that the largest category of service was to general community services, such as wheelchair ramp construction, business mentoring, computer and clerical service, and time spent with cultural activities. The 40,338 hours are broken down as follows:

- General service 34%
- Elderly services 16%
- Admin. & leadership 8%
- Education 7%
- Food security 6%
- Assistive technology 1%
- Miscellaneous 28%

If you are volunteering, but are not reporting your activities through RCRV or RSVP, we encourage you to join the 197 Rockwell Collins retirees who reported their time in 2011. Thanks to all of them for a job well done! ♦

## New RCRV Officers Elected

At the Annual Meeting of the RCRV Board of Directors, held on November 16, 2011, a new slate of officers was elected to serve during 2012. Terry Lamb was re-elected the President of RCRV, and Barbara Hoffman is the newly elected Vice-President. The (continued on page 2)

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combined Secretary/Treasurer office is now held by Chuck Wehage.

One new committee chair has begun her duties in 2012. Jessica Link is now the Membership Director, replacing Barbara Hoffman. The other Director positions remain the same in the new year. Jim Green is serving as the Communications Director and the editor of our newsletter, The Volunteer. John McDonough, Community Projects Director, and Jim Klein, Information Systems Director, also retained their offices for 2012.

In addition to the officers and directors listed above, the RCRV Board of Directors includes fifteen representatives from various non-profit organizations, one representative from Rockwell Collins (Melanie Richert replaced Jenny Becker), and twenty-three retiree members of RCRV. The Board meets monthly to organize and plan the activities and opportunities for the benefit of our members and the agencies that we serve. ♦

## RCRV Welcomes New Members

RCRV is very happy to welcome the following new members to our organization. We trust that they will find many worthwhile projects and volunteer opportunities through RCRV that will help make their retirement rewarding.

- Eiben, Don
- Fox, Patricia
- Landuyt, Kay Ellen
- Luken, Michael
- Marett, Richard
- Schmitt, Terry
- Stevenson, Susan
- White, Phil
- Yoder, Julius ♦

## RCRV Members Honored For Philanthropy

Mike and Esther Wilson are well known in RCRV for their many, many hours of volunteer work in support of the RCRV mission and the many non-profits that we work with. Last November, Mike and Esther were recognized for their financial generosity to the community. The Wilsons were named the 2011 Outstanding Individual Philanthropists by the Eastern Iowa Chapter of the Association of Fundraising Professionals.



Mike and Esther Wilson

This award is presented to an individual or family with a proven record of exceptional generosity; who, through direct financial support, has demonstrated outstanding civic and charitable responsibility; and whose generosity encourages others to take leadership roles in philanthropy and community affairs.

According to the award citation, "Mike and Esther Wilson are true philanthropists. Community involvement and continued generosity are their hallmarks and countless individuals have been the beneficiary." RCRV members can attest to the positive impact that these two volunteers are making in the community, and we are proud that they are members of RCRV. Congratulations! ♦

## Rockwell Collins Health Reimbursement Arrangement (HRA) for Retirees on Medicare

### John McDonough

I was recently informed by Extend Health that if you set up direct payment to your insurance provider via your banking establishment (provided that automatic reimbursement has been set up by that insurance carrier with Extend Health) and you setup direct reimbursement to the same account for Extend Health either online or via the telephone, that you will get reimbursed for your payments to your health insurance carrier automatically. It will however take about 3 billing cycles for the reimbursements to get to your account per an executive at Extend Health. If after that amount of time occurs without reimbursement, then contact your local RCRV SHIIP Counselor at 319-393-9637. Leave a message at this phone number with an explanation as to why you need assistance, please spell your name as well as a phone number and a RCRV SHIIP counselor will be in touch with you shortly.

### HRA Process – Carrier Participates in Automatic Reimbursement (AR)

This is an optional service and can be turned on and off at any time by either the carrier or Extend Health. The AR process only works for premiums paid to carrier. The following carriers in the Cedar Rapids area do support AR: AARP, Coventry, Humana, Aetna, and CIGNA. The following carriers do NOT support AR: Wellmark, Community CCRx, and CVS. In other regions of the country to find out if your carrier supports AR, visit <https://www.extendhealth.com/rockwellcollins>. Go to the "Shop and Compare"

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tab. Carriers that support AR are identified with "Supports Auto Reimbursement" in the lower part of each plan description.

**1. You make a payment to carrier.** Depending on the carrier, this can be done by draft from checking/savings account, credit card or check mailed to carrier. You can also setup direct payment to your carrier via your banking establishment by contacting your insurance carrier. You can do this online for some of the insurance carriers on their website.

If you choose to have the payment debited from Social Security, the carrier will not report this payment to Extend Health and a claim will have to be filed manually. Use the forms (Claim Form EHF-103) found in the envelope you received from Extend Health in December pertaining to "Using your Health Reimbursement Arrangement (HRA)."

**2. Carrier reports payment to Extend Health through an electronic feed.** This can take up to two billing cycles to start.

You must have enrolled in a health plan through Extend Health for AR to work. Extend Health must be the Agent of Record for the policy premium to be reported. When Extend Health enrolls you in a plan, they are considered the sales agent or "Agent of Record". This establishes a relationship with the carrier, you, and Extend Health which allows Extend Health to receive the payment information from the carrier. Without "Agent of Record" (AOR), this relationship doesn't exist and they cannot provide any reimbursements.

If reimbursement is necessary prior to the start of the AR process, a manual claim can be filed for reimbursement. Claim forms are available in the

information sent to you in December from Extend Health or online.

**3. Extend Health submits a claim request for you.** Do not submit a claim for a premium payment. This is an automated process and no action is required by you.

**4. Extend Health HRA Services (Payflex) pays claim either by direct deposit or check.** Direct deposit can be set up online at <https://www.extendhealth.com/rockwellcollins> or via a phone call to Extend Health at 1-866-249-9924.

If you use the online setup, log in, then click "Funds and Claims" tab. Then click "Go to this site" button. After completing the privacy page, you will land on the "My Dashboard" page. Click the "Financial Center" tab. Click "Enroll in Direct Deposit" button on the left. If you are already enrolled in Direct Deposit, then the info will appear on that page. If the data is not there, then you need to fill out the requested data. You will then be signed up for Direct Deposit. You can verify by repeating the above process to this page and your data should be there.

**HRA Process – Carrier does not participate in AR**

**1. You make a payment to the carrier.**

**2. Claim form EHF-103 is completed.** The following documentation is required to approve a claim:

- Name of the provider (e.g. health carrier)
- Covered participant's name
- Description of coverage (e.g. Medigap, MA, drug, vision, or dental)
- Date of coverage
- Proof of payment

Usually a premium statement, AND a bank statement, or a canceled check

(both sides) that match the amount on the premium statement, or a premium statement showing the amount paid, will provide all of this information.

**3. If claim is validated, the claim is paid either by direct deposit or by check.**

**Unused HRA Dollars at the end of 2012**

You can use your payments for Part B Medicare premiums (\$99.90/month) to claim the remainder of your unused HRA. You have until March 31, 2013 to complete this transaction. Use Claim Form EHF-103 to submit to Extend Health. ♦

## RCRV Charitable Grant Program

The 2012 RCRV Charitable Grant program will provide up to \$10,000 this summer to deserving organizations in the local community. Grants are awarded based on applications from non-profit or educational organizations nominated by active RCRV members. See the RCRV website, [www.rcrv.org/grant](http://www.rcrv.org/grant), for the invitation to submit applications. Every RCRV member is eligible to nominate a favorite agency or organization for a grant. No more than ten grants may be awarded in any year, so the program is competitive.

The process has already begun, with the Executive Committee deciding on the theme of the 2012 program. The annual theme determines what types of organizations will be eligible to apply for funding. Due to the large number of applications that were not able to be funded in 2011, the Executive Committee decided to retain last year's theme, "using assistive devices to help the disabled".

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An evaluation committee is appointed each year by the RCRV President to read all of the applications for grants and to make a recommendation to the Board of Directors as to which applicants should receive funding. This year, Bob Clark will chair the committee. In 2011, the RCRV Charitable Grant program awarded funding to six organizations. Mercy Medical Center and New Horizons were awarded \$2,000 each, Novak Elementary School was awarded \$2,000, Prairie Ridge Elementary and the College Community School District were each awarded \$1,000, and St. Luke's Health Care Foundation received \$2,000. RCRV is very grateful to Rockwell Collins, Inc. for its support of this grant program on behalf of its retirees. ♦

## People, Patents, Progress and Rockwell Collins

As you may or may not know, recently Rockwell Collins officially came on board as a corporate partner for a unique and new economic development initiative called the Midwest Intellectual Property Management Institute (IP Institute). The IP Institute is a non-profit organization that's sole purpose is to help businesses grow by harnessing the region's two best kept secrets – the underutilized patent and world-class retired talent. Through the IP Institute, corporate partners' patents are licensed to entrepreneurs or businesses that can convert the technologies to create or build their own companies in a non-competing way. The retirees bring their expertise to the table to assist in this transfer of technology to the business.

And because the businesses are new and/or growing, they also need retired pros to work through any number of challenges that can be a barrier to their success: strategic planning, financing,

marketing, quality assurance, supply management, cost reduction, or manufacturing processes. As a retiree, it's a fantastic proposition for someone who wants to stay vital, connected, and contribute towards the stability and growth of their own community by being involved with these projects.

The IP Institute is continuing to build its roster of retired talent from its corporate partners for paid project opportunities. Retiree involvement with a business may be as an individual project consultant, mentor, or as a member of a problem solving team. Projects will vary in length depending on the scope of work.

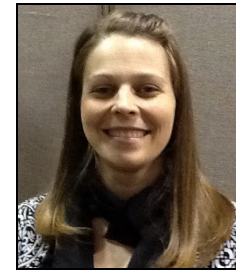
The IP Institute is integrating technology through its web portal so that retirees can do their work onsite with the client, or remotely – from anywhere. This allows for the flexibility that retirees have come to know and expect, while engaged back in the marketplace for paid, short term projects. The IP Institute service region includes some 50 counties in eastern Iowa and western Illinois - from Waterloo to Peoria. The IP Institute provides its talent and IP resources directly to businesses and through its referral partners within the region: local economic development organizations, chambers of commerce, SBDCs, SCORE chapters, and educational institutions and their business training centers.

Rockwell Collins retirees are needed immediately for a number of marketing and manufacturing projects going on right now. If you know of a retiree with applicable skill sets, or want to discuss your own goals and expertise, please contact Julie Forsythe, Talent Pool Director at 309/764-3988, x 15 or register directly at [www.midwestipitalent.com](http://www.midwestipitalent.com). For general information about the IP Institute, visit [www.midwestipi.com](http://www.midwestipi.com) ♦

## Member Profile

### Jessica Link

In late December, the Retired & Senior Volunteer Program (RSVP) welcomed Jessica Link as the new program Coordinator. RSVP engages adults 55 and older in volunteer services to meet critical community needs while



Jessica Link

providing a high quality experience that will enrich the life of the volunteer. All RCRV members are a part of RSVP. The program partners with over 60

organizations in Linn and Jones Counties to place individuals in meaningful volunteer opportunities. Previously, Jessica was with Horizons, A Family Service Alliance as the Volunteer Coordinator for the Meals On Wheels program. In her role with Meals On Wheels, Jessica managed over 250 volunteers at an RSVP/UWECI partner agency. Jessica is excited for this unique opportunity that allows her to continue to work with caring people who want to give back to their community and with a wide variety of agencies and programs. Welcome to RCRV, Jessica! ♦

## RCRV Meetings

The Community Projects Team meets every Thursday at 10:00 in our office in the REACT Center where we discuss future and current projects. You are always welcome at any of the meetings.

Informational meetings for new retirees or others interested in becoming active members of RCRV are held at 9 AM on the third Thursday of each month at the REACT Center (927 N. Compton Dr. in Hiawatha). ♦